

ENTERED

1. *Pharmaceutical industry* – The pharmaceutical industry is the largest of the three industries, with sales of \$10.5 billion in 1997. It is the only industry that has a dedicated regulatory agency, the Food and Drug Administration (FDA), which is responsible for the safety and efficacy of drugs. The industry is also the only one that has a dedicated regulatory agency, the Federal Trade Commission (FTC), which is responsible for the fairness of advertising. The industry is also the only one that has a dedicated regulatory agency, the Federal Reserve Board (FRB), which is responsible for the stability of the financial system.

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Page 2 of 7

APPROXIMATE  
 DATES OF THE

1. The first of the above mentioned items was received by the  
 2. Bureau of the Census on the date of the first of the above mentioned items.  
 3. The second of the above mentioned items was received by the  
 4. Bureau of the Census on the date of the second of the above mentioned items.  
 5. The third of the above mentioned items was received by the  
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 8. Bureau of the Census on the date of the fourth of the above mentioned items.  
 9. The fifth of the above mentioned items was received by the  
 10. Bureau of the Census on the date of the fifth of the above mentioned items.  
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 16. Bureau of the Census on the date of the eighth of the above mentioned items.  
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 18. Bureau of the Census on the date of the ninth of the above mentioned items.  
 19. The tenth of the above mentioned items was received by the  
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 21. The eleventh of the above mentioned items was received by the  
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 40. Bureau of the Census on the date of the twentieth of the above mentioned items.  
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 47. The twenty-fourth of the above mentioned items was received by the  
 48. Bureau of the Census on the date of the twenty-fourth of the above mentioned items.  
 49. The twenty-fifth of the above mentioned items was received by the  
 50. Bureau of the Census on the date of the twenty-fifth of the above mentioned items.  
 51. The twenty-sixth of the above mentioned items was received by the  
 52. Bureau of the Census on the date of the twenty-sixth of the above mentioned items.  
 53. The twenty-seventh of the above mentioned items was received by the  
 54. Bureau of the Census on the date of the twenty-seventh of the above mentioned items.  
 55. The twenty-eighth of the above mentioned items was received by the  
 56. Bureau of the Census on the date of the twenty-eighth of the above mentioned items.  
 57. The twenty-ninth of the above mentioned items was received by the  
 58. Bureau of the Census on the date of the twenty-ninth of the above mentioned items.  
 59. The thirtieth of the above mentioned items was received by the  
 60. Bureau of the Census on the date of the thirtieth of the above mentioned items.  
 61. The thirty-first of the above mentioned items was received by the  
 62. Bureau of the Census on the date of the thirty-first of the above mentioned items.  
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 73. The thirty-seventh of the above mentioned items was received by the  
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 75. The thirty-eighth of the above mentioned items was received by the  
 76. Bureau of the Census on the date of the thirty-eighth of the above mentioned items.  
 77. The thirty-ninth of the above mentioned items was received by the  
 78. Bureau of the Census on the date of the thirty-ninth of the above mentioned items.  
 79. The fortieth of the above mentioned items was received by the  
 80. Bureau of the Census on the date of the fortieth of the above mentioned items.  
 81. The forty-first of the above mentioned items was received by the  
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 95. The forty-eighth of the above mentioned items was received by the  
 96. Bureau of the Census on the date of the forty-eighth of the above mentioned items.  
 97. The forty-ninth of the above mentioned items was received by the  
 98. Bureau of the Census on the date of the forty-ninth of the above mentioned items.  
 99. The fiftieth of the above mentioned items was received by the  
 100. Bureau of the Census on the date of the fiftieth of the above mentioned items.

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[illegible]

1. The first step is to identify the problem.

2. The second step is to analyze the problem.

3.

4.

5. The fifth step is to implement the solution.

6.

7.

8. The eighth step is to evaluate the results.

9. The ninth step is to document the process.

10.

11. The eleventh step is to review the process.

12. The twelfth step is to improve the process.

13. The thirteenth step is to monitor the process.

14. The fourteenth step is to report the results.

15. The fifteenth step is to conclude the process.

16. The sixteenth step is to evaluate the results.

17. The seventeenth step is to improve the process.

18. The eighteenth step is to monitor the process.

19. The nineteenth step is to report the results.

20. The twentieth step is to conclude the process.

21. The twenty-first step is to evaluate the results.

1. The first step is to identify the problem.  
2. The second step is to define the problem.  
3. The third step is to analyze the problem.  
4. The fourth step is to develop a solution.  
5. The fifth step is to implement the solution.  
6. The sixth step is to evaluate the solution.